



In partnership with:



HOW TRANSPORTATION MOVES IN LENOIR COUNTY

For more information concerning the transit system call:
Lenoir County Transportation Coordinator:
(252) 559-6457
PO Box 3289
Kinston, NC 28502
Office Hours: Monday - Friday
8:30am to 5:00pm

TDD 1-800-735-2962

With Special Thanks to:

Lenoir County Board of Commissioners,
Council On Aging, Department of Social
Services, Health Department, Mental Health,
Vocational Rehabilitation, and The North
Carolina Department of Transportation.

Help us make your ride safe. For your safety
and the safety of others on the vehicles, we
ask that you:

- Wear your seatbelts at all times.
- Place all children less than 8 years of age and less than 80 pounds into a safety seat.
- NO Eating, Drinking or Smoking.
- NO Profane, disrespectful, or unsuitable language.
- All Children under the age of 17 must be accompanied by an adult.
- You must be able to carry all packages brought on board the vans.



Dispatcher Hours
Monday thru Saturday
8:00 am to 5:00 pm
(252) 523-4171

Hours of Vehicle Operation:
Monday Thru Saturday
6:00am - 6:00pm

LENOIR COUNTY TRANSIT (LCT)

Since 1994, Lenoir County Transit (LCT) began providing transportation to citizens only receiving services from Lenoir County human service agencies. LCT began with seven (7) vehicles providing 13,367 passenger trips and covered 70,465 miles. As rides and miles increased, so did the size of the vehicle fleet increase. Today, LCT not only provides services to the human service agencies, but also provides transportation to those that do not qualify for any services. Beginning the year 2000, Rural General Public (RGP) was introduced to Lenoir County. This program allows any and all Lenoir County citizens to travel anywhere in Lenoir County. Citizens can ride to doctor appointments, shopping, community college, work or just visiting for \$2.50 per ride (providing a 24 hour notice is given). Providing these services has increased our vehicle fleet to twelve (12) vehicles which include lift equipped vehicles for the handicap, standard vehicles for passengers not requiring handicap accessibility and has increased our trips to 56,850 covering over 311,870 miles.



LCT ADMINISTRATIVE OFFICE
SECOND FLOOR
101 N. QUEEN ST.
KINSTON, NC 28501

COUNTY AGENCIES PROVIDING TRANSPORTATION IN LENOIR COUNTY

To inquire about Agency
sponsored rides contact
one of the following:

Department of Social Services	(252) 559-6400
Council on Aging	(252) 527-1549
Mental Health	(252) 527-7086
Health Department	(252) 526-4200
Vocational Rehabilitation	(252) 522-5482

Service Animal Policy

It is required by LCT that when a passenger is being assisted by a Service Animal, the owner must contact the dispatcher for information regarding transporting a Service Animal. and are required to provide the information listed below.

- Must notify transit system, at the time a reservation is made, that they are traveling with a service animal
- Must provide transit system proof of animal's vaccinations
- Must be in full control of animal
- Animal must be in good health and behave appropriately
- Animal must be on a leash, lead, harness or in a carrier/container
- Animal must travel on the floor or in owner's lap
- Animal may not travel in vehicle seat or block aisle
- Owner is responsible for the cost to repair any damage to property caused by animal.

Access

LCT follows guidelines from ADA for accessibility by:

- Maintaining handicap assessable vehicles.
- Providing door to door service for passengers requesting this service.
- Driver training in customer service techniques for passengers requesting assistance.

RURAL GENERAL PUBLIC (RGP) TICKET PROGRAM

Rural General Public (RGP) is a Dial-A-Ride service offered by Lenoir County Transit. Residents can ride the vehicles for \$2.50.

*If you are a new rider, call the dispatcher before purchasing a ticket(s) to make sure LCT operates in your area. Tickets are NON-REFUNDABLE.

RGP Ticket Selling Locations!!!!

- ⇒ LaGrange, at the Town Hall offices
- ⇒ Pink Hill, at the Town Hall offices
- ⇒ Lenoir Community College
- ⇒ Lenoir County Transit Office
- ⇒ Lenoir Memorial Hospital
- ⇒ or by mail request

To Schedule a Ride!!

Call the Dispatcher directly at (252) 523-4171 for reservations. All reservations must be received by 12:00 noon the previous day.



No Show Policy - ALL RIDERS

The vehicle waits five (5) minutes for passengers to approach the vehicle for boarding. If the passengers are not ready when the vehicle arrives, the vehicle will leave and a "No-Show" trip is charged. Three (3) "No-Shows" and the passenger will be suspended from transportation for 30 days. The three (3) "No-Show" policy applies to all passengers.