



With Special Thanks to:

Lenoir County Board of Commissioners, Council On Aging, Department of Social Services, Health Department, Mental Health, Vocational Rehabilitation, and The North Carolina Department of Transportation.

LENOIR COUNTY TRANSIT
IS INTRODUCING TO YOU



“PROJECT TRANSIT”

FOR MORE INFORMATION

CALL

(252) 523-4171

Service Profile

- Operates Monday thru Friday
- Hours of operation 7:00am - 5:30pm
Route runs every hour



Rules for reservations and operations

1. For DSS and COA pick up at residence inside zone.
2. If live outside of zone along route, picked up by regular van.
3. If client is physically capable, ask them to be at bus stop.
4. For general public pick up at bus stops.
5. In the beginning will not deviate outside of the zone. The only exceptions might be dialysis and/or a specific medical clinic.
6. Need to evaluate dialysis trips for going outside of zone.
7. Pickups will be at:
 - a. Residence inside zone for DSS and COA
 - b. Bus stops for non agency clients
 - c. Doctors offices inside zone
8. Drops will be at:
 - a. Residence for DSS and COA.
 - b. Doctors offices.
 - c. Anywhere along the route if people choose.
9. For afternoon medical returns we will have clients as they do now for a pickup.
 - a. If the route bus is within 15 minutes of the Doctor's office, we will have the route bus make the pickup.
 - b. If the route bus is more then 15 minutes from the doctor's office we will send a regular van.
10. DSS may authorize pharmacy stops. The passenger will be able to choose the pharmacy.
The route bus will not wait for the passenger at the pharmacy. The pharmacy stop will appear on the manifest.
11. DSS will authorize accompanying riders. There will be no extra charge for passengers authorized to accompany DSS client.
12. Must be 17 or older to ride unaccompanied.
13. For DSS riders, we will be carrying car seats. DSS needs to tell us how many car seats when they give us the reservation. We have to figure out how to secure the car seats in the bus.
14. General public children are not required to ride in a car seat.
15. Drivers can arrive and leave designated stops up to 5 minutes before or after the listed stop time.
16. You must be able to carry all packages brought on board the vans.

Fares:

1. General public fare will be \$1.00 per trip. Seniors with a Medicare card will pay ½ fare of \$.50.
2. 1 child under 42 inches in height rides free with a fare paying general public rider. If an adult has more then 1 accompanying child under 42 inches, each additional child will pay half fare of \$.50 cents.
3. Drivers will make no change.
4. If a person wants to ride for entertainment, they must pay another fare when the bus returns to the point where they boarded. If a general public person wants to ride three AM loops they will pay a fare of \$1.00 for each loop.
5. Drivers will accept \$2.50 RGP tickets.

